COVID-19 Testing at YNHHS
Frequently Asked Questions for School Districts

Yale NewHaven **Health**

It is Yale New Haven Health System's (YNHHS) priority to provide high quality and timely COVID-19 testing to facilitate safe healthcare and safe environments for our businesses and communities. As schools reopen, we understand the critical role that testing will play to ensure a safe environment for the students and staff.

Who should we send to YNHHS for testing?

Students and staff who are demonstrating symptoms as outlined below or have a potential exposure. Exposure is defined as prolonged close contact (within 6 feet for more than 15 minutes) with an individual with confirmed COVID-19 during their infectious period. It is considered an exposure if the infected individual OR the individual that they were in contact with was not wearing a facemask.

Symptoms may include but are not limited to:

- Fever
- Vomiting
- Cough
- Body aches

- Nausea
- Diarrhea
- Shortness of breath
- Fatigue

- Headaches
- New loss of taste or smell
- Sore throat
- Congestion or runny nose

How will testing be accessed?

We recommend that anyone with symptoms contact their medical provider for guidance. A test order and appointment are required prior to arriving at a COVID-19 test collection site. Students and staff can access testing at any of our COVID-19 tent locations. To obtain an order and schedule an appointment the below options are available:

1. Visit https://covidtesting2.ynhhs.org/ to schedule an appointment online for select locations as noted below and an order will automatically be generated.
2. Call the YNHHS COVID-19 Call center at 833-ASK-YNHH (833-275-9644). An order will be placed and appointment can be made at that time for symptomatic individuals.

What are the locations and hours of testing?

Location	Address	Set-Up	Hours of Operation Mon-Fri	Hours of Operation Sat/Sun	Online Scheduling
YNHH St Raphael's Campus	1380 Chapel St. New Haven, CT	Drive Through Walk-Up	7:30am-5:30pm	7:30am-5:30pm	
YNHH Strong School	130 Orchard St, New Haven, CT	Drive Through	7:30am-5:30pm	7:30am-5:30pm	✓
Bridgeport Hospital	226 Mill Hill Ave. Bridgeport, CT	Drive Through	7:30am-5:30pm	7:30am-5:30pm	
Bridgeport Hospital	223 Mill Hill Ave. Bridgeport, CT	Walk-up	7:30am-12:00pm	Closed	✓
Bridgeport Hospital - Milford	831 Boston Post Road Milford, CT	Drive Through	9:00am-5:00pm	9:00am-1:00pm	✓
Greenwich Hospital	55-57 Lake Avenue, Greenwich, CT	Drive Through	7:30am-4:30pm	9:00am-3:00pm	
Lawrence + Memorial Hospital	365 Montauk Ave, New London, CT	Drive Through Walk-Up	M-W 8:00am-3:00pm; Thursday 8:00am-2:00pm; Friday 8:00am-12:00pm	8:00am-3:00pm	
Westerly Hospital	25 Wells St. Westerly, RI	Drive Through Walk-Up	8:00am-12:30pm	8:00am-11:00am	

How will results be received?

All results will be available via YNHHS MyChart. Negative results will be available only through MyChart. If a student or staff member's test result is positive or invalid, they will receive a call from the YNHHS COVID-19 Call Center. Results will be available within 24 to 48 hours of testing.

What is the cost for a COVID-19 test?

All tests will be billed through the student's or faculty member's medical insurance. According to our guidelines at this time, patients will not be billed.

What will happen if someone is positive?

The YNHHS COVID-19 Call Center will call the patient and/or the patient's guardian to notify them of their results. Follow-up care will be coordinated with the patient and/or guardian. It is the patient and/or guardian's responsibility to notify the school district.